

What to Expect on Installation Day



Experienced, Friendly and Professional

Replacement windows and doors must be installed to very exact standards. Because our products are manufactured for each customer's home and specific needs, we go one step further to ensure that our customers have the finished product that they were shopping for. We ensure this by having our fully trained in-house installation team install your new windows and doors, giving you a customized installation designed with the character and functionality of your home in mind.

Our factory supports our Installers

One of the many advantages of buying from a company that manufactures their own windows and doors is if a component should break, or a frame needs to be remade, our installers can simply phone our factory and they will make up a new frame or dispatch a new part right away.

What to prepare for before your Installation

- Clear a walking path to and from, as well as in front of each window/door to be replaced.
- Remove all window and door coverings. Removal and re-installation of blinds or any other window/door coverings is not included unless otherwise specified in your quote. If you are unable, or do not remove your blinds or coverings, Southfield will commit to their removal but will not be held responsible for any damages. As new window styles and profiles vary Southfield does not guarantee existing blinds will fit new windows unless otherwise specified in your quote.
- Take down any artwork, photos or hanging wall decorations that are near each window/door to be replaced. Vibration from tool use may shake them off the wall or they could get dirty from airborne particles during construction.
- Although we place drop cloths to, from and in front of each window/door, replacement will require disturbing dusty window frames. You'll want to provide extra protective coverings for furniture and other items (electronics) inside to catch any debris and make clean-up easier.
- Ensure any vehicles or items that can be removed from your driveway are clear the morning of installation.
- Walk around the outside of your home and make room for equipment like ladders or scaffolds to access the second-storey windows. Remove patio furniture, trash cans, sculptures, landscape features, potted plants, toys and any decorations in and around the window/door area. Don't forget to take down any exterior holiday decor like wreaths or lights that may also be hanging in the way.

- We recommend homeowner be present during installation. If this is not possible please discuss with your Southfield representative.
- Very Important! Keep children and pets away from all working areas.

What to Expect When our Installation Crew Arrives At Your Home

Southfield Windows & Doors ensures its installation crew treats our customers' home as though it was their own. They will do their best to leave your home and yard completely free of signs that the crew was ever there.

- We will cover your floor and any immediate furniture with drop sheets to keep those areas clean and to prevent any damage.
- Before we remove your old windows, we re-measure your openings and make sure the new windows are within correct tolerances.
- We'll remove your old windows/doors, doing our best to not break any of the glass.
- We'll prepare the window/door opening and replace deteriorated material if needed. We will then install your new windows/doors into their openings. Adjust it to ensure that it is level and plumb. Sealing, caulking and insulating the exterior and interior, to ensure a proper seal.
- Although we try to minimize the presence of fingerprints or streaks on glass surfaces they may be present once installation is complete. Ask your installer or Southfield representative for easy and quick tips.

Once Your Installation is Completed

- We will clean up our work areas, both inside and out. We will vacuum the rooms worked in and clean up any residual debris from the installation. Outside work areas will be raked for debris, driveways swept and any garbage bagged neatly.
- We will dispose of your old windows and doors. If you would like to keep anything please let the installation crew know before the start of the installation.
- While clean up is progressing, our crew chief will inspect the windows, make sure they open and close properly, and fill out our quality control checklist making sure that the windows/doors meet all of our standards.
- We will take the time to show you how your new windows/doors work and answer any questions you may have.
- Payment will be due upon completion of installation. Please contact our office to arrange payment. 519-669-3872.
- Keep your quote and/or invoice as proof of purchase for any warranty claim and enjoy your new windows and doors!